

During these unprecedented and uncertain times, Grand Island Dermatology is committed to providing you with the quality care you have always expected from us. We have been available to help you with your skin care needs during this challenging time using telehealth. Although we can diagnose and treat many skin conditions and concerns using telehealth, there are many skin issues that require a face-to-face visit. We are hoping to transition to more in-office visits in the near future. We are closely monitoring the situation and adhering to all relevant CDC/ local health department guidelines. We are implementing the following new precautions and procedures to provide you and our staff a SAFE environment for skin care:

1. We will be calling all patients the day prior to their appointment to be screened for possible exposure and symptoms.
2. Face coverings are required upon entry to our clinic (staff members and patients).
3. All patients will have their temperature checked upon entry. Anyone with a temperature over 100 F will be rescheduled.
4. We ask only the patient come in the building. Minors and those who require extra assistance may have one additional person with them.
5. We ask ALL who enter the office to use hand sanitizer.
6. We will practice social distancing in the waiting room and you may be asked to wait in your car.
7. If you or someone you live with has been exposed or diagnosed with COVID-19, we ask that you call and reschedule your appointment.
8. All staff members are closely monitoring their own temperature and for any symptoms of COVID-19.
9. We have implemented rigorous cleaning schedules for all shared surfaces.
10. As has always been our protocol, all patient examination rooms are cleaned and disinfected after each patient encounter.

Our medical providers and professional staff stand ready to provide you with the care and experience you need in a SAFE environment. Please do not defer your skin care (especially those with potentially cancerous conditions) out of fear for COVID-19.

Our goal is to provide safe dermatologic care for you during the pandemic.

Sincerely,

The Staff at Grand Island Dermatology